



Dear Valued Client,

Psychemedics is committed to making it “easy to do business” with us. In response to your feedback, we are pleased to introduce our new Universal Chain of Custody (CCF) form and SAC (Sample Acquisition Card).

We listened to your feedback and incorporated changes to these documents, in order to improve the process and make the collection simpler and faster.

You will receive the new materials in your next order of supplies. Please take note of the following two forms that outline the specific changes to the CCF and SAC.

We have also updated our collection training website (including training manual and videos). The training for the updated materials can be accessed through www.psychemedics.com under the “Collection Information” tab. We highly recommend that all current Psychemedics collectors review the new training materials and re-take the certification exam located on the site.

As always, we welcome and value your feedback!

**Thank you,
Psychemedics Corporation**

Questions? Call 800-522-7424